

Returns Policy

WITHDRAWAL METHODS

Finotec operates a transparent returns policy. In the event that you wish to make a withdrawal, you can do so via the payment method used to fund your account or via a wire transfer using a withdrawal form. Please contact Customer Support if you require a withdrawal form.

RESPONSE TIME

Your request will be responded to within 24 hours, however, please allow up to 3 business days for processing and review purposes once you have submitted your withdrawal form. Please note: In respect to wire transfers, Finotec does not permit third party payments. The bank account name used in connection to a withdrawal must be in the same name as your Finotec Ltd. account.

REQUIREMENTS

Finotec will not process a withdrawal request to a bank account that has not been nominated and verified. Any violations of the Customer Agreement, Partnership Agreement or any other legal regulatory requirements, will not be subject to this returns policy. This policy can be modified or edited without prior notice.